

Conference Agenda

BRIDGES TO BETTER BUSINESS

TUNE IN AND TURN IT UP Deepening our Communication Tactics

Group A track
Group B track

Thursday, October 24, 2013

8:30 am - 9:00 am	Registration	
9:00 am - 10:00 am	<p>Opening Ceremonies Keynote Address: <i>Inclusion to Solution: How to get everyone to do what you want all the time</i> with Majorie Malpass Victoria Ball Room</p>	
10:00 am - 10:15 am	Morning Break	
10:15 am - 12:15 am	10:15 am	11:15 am
TUNE IN	<p>Group A: <i>Knock Their Socks Off Service</i> Barb Bruce Balsam Room</p>	<p>Group B: <i>Knock Their Socks Off Service</i> Barb Bruce Balsam Room</p>
	<p>Group B: <i>Engaging Your Internal Customers Speed-networking Event</i> (see attached speaker list) Pigeon Room</p>	<p>Group A: <i>Engaging Your Internal Customers Speed-networking Event</i> (see attached speaker list) Pigeon Room</p>
12:30 pm - 2:00 pm	<p>Lunch Break Keynote Address: <i>Reduce Your But!!/New Perspectives</i> with Aprille Janes Victoria Ball Room</p>	
2:00 pm - 4:00 pm	2:00 pm	3:00 pm
TURN IT UP	<p>Group A: <i>Networking - Helping you Connect with your Community</i> Michael VanDerHerberg Balsam Room</p>	<p>Group B: <i>Networking - Helping you Connect with your Community</i> Michael VanDerHerberg Balsam Room</p>
	<p>Group B: <i>Upping your game using Social Media</i> Sue Sutcliffe Pigeon Room</p>	<p>Group A: <i>Upping your game using Social Media</i> Sue Sutcliffe Pigeon Room</p>
4:00 pm - 4:30 pm	Closing Ceremonies/Draw Prizes Victoria Ball Room	

Business Tradeshow Exhibits Open